

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
489-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Ma. Nancy Java on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.	9/4/24 2:23 p.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No.489-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Ma. Nancy Java on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Ma. Nancy, a valued employee of the Dusit Thani Guam Resort,
22 serving as a Public Area Attendant, has consistently exemplified an exceptional work
23 ethic, reliability, and dedication to her role, becoming a key contributor to the success
24 of her workplace; and

25 **WHEREAS**, Nancy’s commitment to excellence is evident in her willingness to
26 go above and beyond her assigned duties, often taking on additional responsibilities and
27 completing tasks with promptness and precision; and

1 **WHEREAS**, her quick responsiveness to guest and colleague requests highlights
2 her unwavering dedication to providing exceptional service, reflecting the high
3 standards of Guam’s hospitality industry; and

4 **WHEREAS**, Nancy demonstrates a remarkable level of initiative, ensuring that
5 all projects are completed on time and to the highest standards, even while managing
6 her own workload, showcasing her ability to balance multiple responsibilities with
7 efficiency and care; and

8 **WHEREAS**, her attention to detail is evident in the meticulous cleanliness she
9 maintains in her assigned areas, including the lobby, outlets, function rooms, and
10 restrooms, where her pride in her work shines through in every task she performs; and

11 **WHEREAS**, Nancy’s selflessness and strong sense of teamwork are truly
12 admirable, as she readily steps in to cover a colleague’s absence without hesitation or
13 complaint, embodying the spirit of a true team player and ensuring the smooth operation
14 of her team; and

15 **WHEREAS**, Nancy’s outstanding work ethic, dedication, and consistently
16 positive attitude have earned her recognition as a standout candidate for the “Most
17 Valuable Housekeeper” Award, an honor that speaks to her significant contributions to
18 the hospitality industry and her commitment to excellence; now, therefore, be it

19 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
20 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
21 congratulate Ma. Nancy Java on the nomination of the Guam Hotel and Restaurant
22 Association “2024 *Most Valuable Housekeeper of the Year*” Award; and to commend
23 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
24 further

25 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
26 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of

- 1 the same be thereafter transmitted to Ma. Nancy Java; and to the Honorable Lourdes A.
- 2 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**